Louisiana Public Service Commission Post Office Box 91154 Baton Rouge, Louisiana 70821-9154

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OFFICIAL BULLETIN #997

District I

November 11, 2011

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DEADLINE FOR FILING MATERIALS TO APPEAR IN THE NEXT OFFICAL BULLETIN IS **04:30 PM** ON **FRIDAY, NOVEMBER 18, 2011** PRIOR TO MAILING ON **WEDNESDAY, NOVEMBER 23, 2011**. DOCUMENTS FILED AFTER THAT TIME WILL APPEAR IN THE NEXT REGULAR OFFICIAL BULLETIN.

OPEN SESSION WILL BE WEDNESDAY, DECEMBER 14, 2011 AT 09:00 AM, WINNFIELD CIVIC CENTER, 2000 S. JONES STREET, WINNFIELD, LA 71483

Listed in this Bulletin are applications docketed for public hearing by this Commission. (Other docketed matters may be noticed individually under separate cover.) Any person wishing to intervene in any of the proceedings shall so notify the Commission in writing at its Baton Rouge Office in time for such notice to appear in the Commission's Office not later than Twenty-five (25) days from date of this publication unless otherwise noted. The notice shall identify each proceeding and its docket number, set forth the interest of the intervenor or opponent and where possible the number and name of witnesses to be called and anticipated and any other known interested parties. Persons of record will subsequently be notified of time and place of hearing when fixed. (Copies of application or complaint will be furnished upon request.) In cases where applications for the transfer of Transportation certificates and permits are unopposed after expiration of the publication period and the Staff is satisfied that the transferor has operated the authority pursuant to requirements of LRS 45:166b and that the transferee is ready, fit and able to operated the authority, the authority shall be transferred after expedited hearing and the appropriate filings being made. Likewise, uncontested applications for Transportation certificates and permits will also be approved after expedited hearing and the staff is satisfied that the record after hearing does reveal that a prima facie case of public need and necessity/public interest has been shown.

PART I - TRANSPORTATION

A. RATE APPLICATIONS - N/A

B. REQUESTS FOR AUTHORITY

<u>DOCKET NO. T-32140</u> - Select Energy Services, LLC (Gainesville, Texas), ex parte. In re: Application for Common Carrier Certificate of non-hazardous oilfield waste and hazardous waste over irregular routes, statewide.

C. LETTERS OF NON-OPPOSITION

DOCKET NO. S-32139 - U Auto Pull It, Inc. (Shreveport, Louisiana), ex parte. In re: Application for a Name Change to Pipe's Car Hauling, LLC involving Common Carrier Certificate No. 7344 (Notice of intervention or protest shall be filed within 15 days of the date of this bulletin).

- **D. CITATIONS** N/A
- E. ADJUDICATIONS N/A
- F. RULEMAKINGS

<u>DOCKET NO. R-32141</u> - Louisiana Public Service Commission, ex parte. In re: Discussion and possible vote at the December 14, 2011 Business and Executive Session, Proposed General Order regarding the superseding of General Order dated October 11, 2010 and further supplementing General Order dated May 30, 2008 and General Order dated June 30, 1974, pertaining to Common and Contract Carriers of Passengers and Dispatch Taxicab Carriers under the jurisdiction of the LPSC, establishing rules, standards and registration for vehicles and their operators and further to adopt a Proposed Passengers Bill of Rights. (Notice of intervention or protest shall be filed within 15 days of the date of this bulletin).

Staff requests specific comments on the following Proposed General Order no **later than Monday November 28, 2011**. A Technical Conference has been scheduled for *Thursday December 1, 2011* at 10:00 a.m.; 11th Floor Hearing Room at 602 North 5th Galvez Building; Street Baton Rouge, LA 70802. If you have any questions you may call Joseph B. Ortego at 225-219-9411.

LOUISIANA PUBLIC SERVICE COMMISSION

PROPOSED GENERAL ORDER

LOUISIANA PUBLIC SERVICE COMMISSION EX PARTE

<u>DOCKET NO. R-32141</u> - Louisiana Public Service Commission, ex parte. In re: Discussion and possible vote at the December 14, 2011 Business and Executive Session, Proposed General Order regarding the superseding of General Order dated October 11, 2010 and further supplementing General Order dated May 30, 2008 and General Order dated June 30, 1974, pertaining to Common and Contract Carriers of Passengers and Dispatch Taxicab Carriers under the jurisdiction of the LPSC, establishing rules, standards and registration for vehicles and their operators and further to adopt a Proposed Passengers Bill of Rights.

(Supersedes General Order dated October 11, 2010 and Amends General Order, Dated June 30, 1974 and May 30, 2008)

Purpose

The Louisiana Public Service Commission ("LPSC" or "Commission") initiated this Rulemaking to consider an amendment to General Order dated October 11, 2010, General Order dated May 30, 2008 and General Order dated June 30, 1974, pertaining to Common and Contract Carriers of Passengers and Dispatch Taxicab Carriers under the jurisdiction of the Commission, to establish rules, standards and registration procedures for vehicles and their Operators/Drivers. The Rulemaking and resulting General Order also provides for a Passengers Bill of Rights and fines and penalties for the failure to comply with this General Order.

Jurisdiction

The Rulemaking was established pursuant to the following Constitutional and Legislative authority: Article IV, Section 21 (B) of the Louisiana constitution provides that:

The [public service] commission shall regulate all common carriers and public utilities and have such other regulatory authority as provided by law. It shall adopt and enforce reasonable rules, regulations, and procedures necessary for the discharge of its duties, and shall have other powers and perform other duties as provided by law.

La. R.S. 45:163 provides that:

- A. The [public service] commission has the power and authority necessary to supervise, govern, regulate and control common motor carriers, other than a contract carrier by bus, which transport household goods, passengers, or waste and to fix reasonable and just rates, fares, tolls, or charges for the commodities furnished or services rendered by such motor carriers. The commission shall prescribe rules and regulations governing the operation of contract carriers in competition with common carriers, and prescribe minimum rates, fares and charges to be collected by such carriers.
- B. The power, authority, and duties of the commission shall include all matters connected with the service to be given or rendered, the records to be kept by motor carriers, and except as otherwise provided, the power to adopt and enforce such reasonable rules, regulations, and modes of procedure as it may deem proper for the discharge of its duties, to summon and compel the attendance of witnesses, to swear witnesses, to compel the production of books and papers, to take testimony under commission and punish for contempt as fully as is provided for by law by the district courts, and to prescribe and require the furnishing and filing of tariffs and schedules.
- C.(1) The commission shall be charged with the duty of policing and enforcing the provisions of R.S. 45:161 through R.S. 45:178. Its duly appointed officers shall have authority to make arrest for violations of any of the provisions of R.S. 45:161 through 45:178, orders, decisions, rules and regulations of the commission, or any part or portion thereof, and to serve any notice, order or subpoena issued by any court, the commission, its secretary or any employee authorized to issue same, and to this end shall have full authority throughout the state.
- (2) Such officers upon reasonable belief that any motor vehicle is being operated in violation of any provisions of R.S. 45:161 through R.S. 45:178, shall be authorized to require the driver thereof to stop and exhibit the registration certificate issued for such vehicle, to submit to such officers for inspection any and all bills of lading, waybills, invoices or other evidences of the character of the lading being transported in such vehicle and to permit such officer to inspect the contents of such vehicle for the purpose of comparing same with bills of lading, waybills, invoices or other evidence of ownership or of transportation for compensation.

LA RS 45:166 provides that:

A. Any certificate or permit may, in the discretion of the commission, be amended, suspended or revoked in whole or in part after notice and hearing for failure to comply with any provision of R.S. 45:161 through 45:172, or with any lawful order, rule or regulation of the commission promulgated pursuant thereto, or with any term, condition or limitation of the certificate or permit.

LA RS 45:167 provides that:

There shall be displayed upon every vehicle operated intrastate under the authority of R.S. 45:161 through 172 the name and address of the operator and his certificate or permit number in such a manner as to be plainly discernible.

LA RS 45:170 provides that:

- A. A vehicle may be impounded by an employee of the commission in the course of and as part of a highway inspection if:
- (1) The vehicle is involved in a current infraction and the offending person cannot post the appropriate appearance bond before the close of the working day;

Background

Staff was directed by the Commission at the September 7, 2011, Business and Executive Session to open a rulemaking regarding Common and Contract Carriers of Passengers and Dispatch Taxicab Carriers subject to the jurisdiction of the LPSC. Staff was directed to review existing General Orders and formulate carrier, vehicle and

operator/driver rules and standards designed to protect owners, operators, and passengers of these LPSC regulated services. The goal of the LPSC is to ensure that anyone who chooses to utilize the services of LPSC regulated Common and Contract Carriers of Passengers and Dispatch Taxicab Carriers will be guaranteed safe, efficient, and reliable transportation at a fair price. Accordingly, these rules, standards and registration requirements shall apply to all Passenger Carriers excluding those carriers operating as a charter bus service pursuant to LPSC General Order dated April 21, 1999 and La. R.S. 45:162 (7).

This General Order requires all Common and Contract Carriers of Passengers and Dispatch Taxicab Carriers subject to LPSC jurisdiction to register and obtain operating authority from the Commission, provide documentary proof of established minimum limits of liability insurance coverage, maintain a tariff of rates on file with the Commission, register the vehicles used in regulated transportation and to register the Operators/Drivers of those vehicles. The General Order provides vehicle and operators/driver standards and prohibits the operation of said vehicles by operators/drivers who are not registered with the Commission. The General Order also provides for fines and penalties for failing to comply with its provisions.

As a result of this General Order, any individuals who utilize LPSC regulated Common and Contract Carriers of Passengers and Dispatch Taxicab Carriers will be assured safe, efficient, and reliable transportation at a just rate. In order to guarantee these protections, this General Order implements a Passengers Bill of Rights.

This Proposed Order was published in the Commission's November 10, 2011 Bulletin. The deadline for filing interventions and specific comments is November 28, 2011. A Technical Conference has been scheduled for December 1, 2011.

Staff's Recommendation

All Common or Contract Carriers of Passengers and Dispatch Taxicab Carriers and all of their Operators/Drivers, must comply with this General Order along with all other applicable laws, rules, or regulations governing these services. For purposes of this General Order a Business Entity ("Entity") is defined as a Common or Contract Carrier of Passengers or Dispatch Taxicab Carrier.

I. Uniform Registration Requirements

A. Business Entity

- All Business Entities operating under this General Order shall as part of their required registration:
- 1)Apply for LPSC authority to operate as a Common or Contract Carrier of Passengers or Dispatch Taxicab Carrier.
- 2)The Application of the Business Entity must designate each and every Operator/Driver who operates one of the Entity's vehicles as an agent to accept service of Commission notices to correct defects in the subject vehicle. As such, delivery of a notice of defect to an Operator/Driver will be adequate service of notice to the owner of the Business Entity;
- 3)The Business Entity must have liability insurance coverage by bond or policy as evidence by the filing of a Form E pursuant to General Order dated January 12, 1976, and each Operator/Driver and vehicle utilized by the Business Entity must thereby verify the following minimum coverage:
 - a.Common and Contract Carriers of Passengers are required to have a minimum coverage of \$250,000 per person, \$500,000 per occurrence and \$10,000 for property damage.
 - b.Dispatch Taxicab Carriers are required to have a minimum coverage of \$25,000 per person, \$50,000 per occurrence and \$25,000 for property damage.
- 4)An Applicant, including an Applicant for a renewal License, must pay and provide proof of payment of, any outstanding fines or fees owed by the Applicant to the LPSC;
- 5) An Applicant must provide the Commission with the Applicant's current Mailing Address;
- 6) The Applicant must remit a fee of \$200.00, with their application/registration to the LPSC;
- 7) The Applicant must file a Tariff with the LPSC, containing:

The complete name and address of the Business Entity;

- a. Specific information regarding the rates/fares charged, including the method of calculating the rate/fare (i.e. flat rate, hourly rate, and distance based rate). When utilizing an hourly rate, the Business Entity must specify the method of calculating time, including when charges begin and end.
- b.Fuel surcharges must be stated in the tariff. Applicant may set their Fuel Surcharge or follow the LPSC set Fuel Surcharge provided it is written in the tariff.
- 8)Upon the granting of the authority all Business Entities are require to file Annual Reports in accordance with General Order 2 dated July 21, 1921; General Order dated April 23, 2001 and the General Order issued in the Rulemaking Docket, R-31953.

B. Vehicle Requirements & Registration

Every vehicle operated as a Common or Contract Carrier of Passengers or a Dispatch Taxicab Carrier subject to LPSC jurisdiction shall be required to comply with each of the following:

- 1)The display of the operator and their certificate or permit number upon the vehicle of the common or contract carrier shall continue as required and is additionally modified to further require that if a certificate or permit covers multiple vehicles that each vehicle display the certificate or permit number with the addition of a decimal point at the end of the certificate or permit number and that an additional number be added to indicate the individual number of the vehicle covered under the certificate and/or permit.
- 2)A copy of current insurance on the vehicle and a copy of each Operator/Driver's license covered by the same insurance shall be displayed in the vehicle within the customer's sight, in a standardized LPSC Operator/Driver placard.
- 3)Uniform standards for vehicles, including age, model, type, and quality as established below.
 - a.For Common and Contract Carriers of Passengers
 - i.No Business Entity registered as a Common and Contract Carrier of Passengers may operate any vehicle when the model year of said vehicle is greater than seven (7) years old, subject to the following exemption:
 - 1.An exemption may be applied by the LPSC for any classic or unique vehicle that meets all other LPSC requirements when the LPSC informs the Business Entity in writing that the subject vehicle may operate subject to this exemption.
 - ii. While the vehicle is in operation, all equipment, including brakes, tires, shock absorbers, lights and signals must be in good working order and meet all requirements of the state of Louisiana, and the Rules of the LPSC.
 - iii. The vehicle's exterior and interior must be clean, including a daily cleaning of the interior of the vehicle. All seats inside the subject vehicle must be vinyl, a similar material, or utilize a plastic cover for the seats.
 - iv. The vehicle must meet any and all other applicable requirements as set forth in this General Order.

b.For Dispatch Taxicab Carriers

- i.No Dispatch Taxicab Carrier may operate any vehicle when the model year of said vehicle is greater than seven (7) years old.
- ii. While a taxicab is in operation, all equipment, including brakes, tires, shock absorbers, lights and signals must be in good working order and meet all requirements of the state of Louisiana, and the Rules of the LPSC.
- iii. The taxicab's exterior and interior must be clean, including a daily cleaning of the interior of the vehicle. All seats inside the subject vehicle must be vinyl, a similar material, or utilize a plastic cover for the seats.
- iv. The trunk compartment must be capable of securely holding passengers' baggage.
- v. Every taxicab must be equipped with properly functioning seatbelts for the driver and all passengers.
- vi.Inside every vehicle there shall be the appropriate device to allow a customer to pay by Credit Card and obtain a receipt for said payment. In the event that the device allowing payment by Credit Card is broken, the vehicle shall be taken out of service until the device is repaired, or the Operator/Driver of the vehicle will be subject to a fine at a public hearing of not less than \$100.00 and not more than \$10,000.00.
- 4)Have working air conditioning or heat available upon request. In the event that air conditioning or heat is not available, the vehicle shall be taken out of service until repaired, or the vehicle will be subject to a fine at a public hearing of not less than \$100.00 and not more than \$10,000.00.
- 5)Undergo routine maintenance inspections and the date and mileage of the last maintenance inspection shall be posted inside the vehicle, within sight of the customer.
- 6)Purchase LPSC registration stamps annually for each vehicle at a cost of \$10 per vehicle. Current registration stamps must be carried onboard vehicle at all times.

C. Operators/Drivers

In order to protect the public interest, Operator/Drivers of Common or Contract Carriers of Passengers or Dispatch Taxicab Carriers, shall be registered with the LPSC.

All Common or Contract Carriers of Passengers or Dispatch Taxicab Carriers shall register with the LPSC all of their Operator/Drivers in the following manner:

- 1)The Business Entity must complete an approved Application with the LPSC for each of its Operator/Drivers;
- 2)All Operator/Drivers must be at least 18 years of age;
- 3)All Operator/Drivers must produce a valid government issued ID to the LPSC:
- 4) All Operator/Drivers must have a valid Louisiana Chauffeur's License;
- 5)All Operator/Drivers must be able to speak, read, write and understand the English language;
- 6)All Operator/Drivers must be familiar with the following:
 - a)The geography, streets, and traffic regulations of any geographical area that the Operator/Driver will operate in and provide services to;
 - b)The rules and regulations of the Louisiana Public Service Commission;
- 7)All Operator/Drivers must be of good moral character.
- 8)All Operator/Drivers must agree to accept service of any sort of notice or legal process issued by any agency of the State of Louisiana upon the Operator/Drivers at the Operator/Drivers Mailing Address; and
- 9)The Business Entity must remit a fee of \$10.00 per Operator/Driver, with their application/registration to the Louisiana Public Service Commission.

II. Record Keeping

Pursuant to jurisdictional authority, and consistent with the rules established herein, the LPSC shall maintain all applicable applications and records in a manner that will allow for public inspection upon request. Accordingly, the LPSC retains the right to declare any application or submission to the LPSC as deficient. In the event of a deficient filing, the LPSC has the right to refuse the granting of authority until the information requested is received.

III. Operation by unregistered drivers

Only an Operator/Driver registered with the Louisiana Public Service Commission and associated with a registered Business Entity, shall be allowed to operate a certificated vehicle under this General Order. Any Operator/Driver not registered with the Business Entity and the Commission, and found operating a certificated vehicle owned by a common or contract carrier, shall be fined not less than \$100.00 and not more than \$10,000.00 after a public hearing. Each day of operation in violation of the above provisions shall be a separate offense.

IV. Appearance Bonds and Impounding of Vehicle(s)

The appearance bonds for violations of the provisions of this General Order are set as follows:

Business Entity operating without authority	\$500
Operation of vehicle by a non LPSC registered	
Operator/Driver	\$500
Violation of any and all vehicle and Operator/Driver	
standards established by this General Order	\$200

All bonds including but not limited to repeat offenders shall be posted in accordance with provisions of Order R-30508 dated May 15, 2008.

In the event that the above appearance bond is not posted by the end of the Commission's work day, 4:30 pm, the vehicle shall be impounded pursuant to La. R.S. 45:170(A) 1 and all towing and storage cost associated with said impoundment shall be the responsibility of the Business Entity and/or the Operator/Driver of the impounded vehicle.

V. Payment

In the public interest, Operators/Drivers of Common and Contract Carriers of Passengers or Dispatch Taxicab Carriers governed by this General Order are required to accept payment for their services by Credit Card, Debit Card and/or Cash. All vehicles registered with the LPSC are required to have sufficient technology on board to accept payment with Credit Card or Debit Card and provide the customer with a receipt. In the event that the vehicle is not compliant, the Operator/Driver will be subject to a fine not less than \$100.00 and not more than \$10,000.00 after a public hearing.

All customers have the right to refuse to offer a tip in the event of poor service. Further, all customers shall be informed of the posted fare before the trip commences. This requirement may be satisfied by posting the fare in an area visible to the customer. The customer shall have the right to exit the vehicle without payment before the trip commences in the event that the required fare information is not properly posted.

Specifically for Common and Contract Carriers of Passengers, the customer has the right to receive a fare quote from the dispatcher pursuant to the tariff on file with the LPSC, and pay that amount for the ride, unless the route or trip is altered.

VI. Americans with Disabilities Act

Any Business Entity registered with the LPSC, and subject to this General Order, must comply with the minimum guidelines and requirements for accessibility standards established for vehicles by the Americans with Disabilities Act. "ADA" (See 36 CFR 1192.1 *et seq.*; 42 U.S.C. 12101 *et seq.*). Any Business Entity operating five (5) vehicles or less shall be exempt from these requirements. Any Business entity operating more than five (5) vehicles must operate, or have the ability to dispatch, one (1) ADA compliant vehicle if their fleet consists of less than twenty (20) vehicles, and one (1) additional ADA compliant vehicle for every additional twenty (20) vehicles registered to the Business Entity. In order to be in compliance with this General Order, the Business Entity must:

- 1)Have the ability to dispatch an ADA compliant vehicle, or arrange for an ADA complaint vehicle to be dispatched to the customer pursuant to the terms set forth in this section;
- 2)The Business Entity must guarantee identical service is given to any customer with a disability;
- 3)The dispatching of an ADA compliant vehicle must not result in any extra cost to customers with disabilities, however in the event that any special equipment, such as a wheel chair, needs to be stored separately in the vehicle, the Business Entity is authorized to charge a fee equal to the fee assessed on any other type of luggage;
- 4)Service must be provided to customers with disabilities that meet their needs, and is equal to the service provided to other customers;
- 5)The identical service requirement contained in this section requires that the ADA compliant vehicle arrive at the customer's location within a substantially similar amount of time as a non-compliant vehicle would have arrived;
- 6)The dispatching of ADA compliant vehicles must be available during all hours that service is otherwise available.

Failure to comply with this section will result in a fine of not less than \$100.00 and not more than \$10,000.00 for each reported violation after a public hearing.

VII. Passenger Bill of Rights

Every Common and Contract Carrier of Passengers and Dispatch Taxicab Carrier, and their Operators/Drivers subject to LPSC jurisdiction, must comply with the following Bill of Rights which is required to be posted in plain sight of the passengers in every LPSC registered vehicle. The Bill of Rights shall read as follows:

AS A CUSTOMER, YOU ARE ENTITLED TO:

- 1)The right to be driven by an LPSC registered and licensed Operator/Driver in good standing, whose LPSC license and insurance are clearly displayed in the vehicle;
- 2)To ride in a car that meets LPSC uniform standards of being clean and in good condition, interior and exterior with a suitable partition;
- 3)To have open access to review all of the registration documents, by all Business Entities and Operators/Drivers;
- 4)To have a safe and courteous Operator/Driver who obeys all traffic laws of the applicable City, Parish, and State:
- 5)To have a knowledgeable Operator/Driver who speaks, reads and writes the English language;
- 6)To go to any destination that the passenger designates;
- 7)To use a Operator/Driver who has and uses an electronic pass at tollbooths that accept it and charges passengers the discounted electronic pass rate;
- 8)To be able to pay for your ride with credit, debit card or cash, per the passenger's choice;
- 9)To direct a route taken, the most direct route or the ability of a passenger's choice;
- 10)To have working air-conditioning or heat on request;
- 11)To have a noise free trip, including no horn honking or radio use;
- 12)To have a clean air vehicle, smoke and scent free;
- 13)To have properly functioning seatbelts for all passengers;
- 14)To be accompanied by a service animal;
- 15)To have a Operator/Driver who does not use a cell phone while driving, hand held or hands free;
- 16)To not share a ride, unless the passenger chooses to;

- 17) The right to decline a tip for poor service;
- 18) The right to be charged the posted fare, regardless of any personal disability.

IT IS THEREFORE ORDERED

That the staff's recommendation in this order amends General Orders dated June 30, 1974 and May 14, 2008, and that this order also supersedes General Order dated October 11, 2010.

IT IS FURTHER ORDERED

That this order is effective January 1, 2012 for all new applications for Common and Contract Carriers of Passengers and Dispatch Taxicab Carriers, and for all Common and Contract Carriers of Passengers and Dispatch Taxicab Carriers currently holding authority this order will be effective on February 1, 2012 thereby providing a period of time to receive notice of this order and to comply therewith.

- **G.** TARIFF FILINGS N/A
- H. RATE AUTHORITIES N/A
- I. MISCELLANEOUS N/A
- J. ORDERS

ORDER NO. 57-2011 - 11/1/11 - Transportation Special Orders- In re: Transportation Special Orders, Fireball Moving Service, Inc. (Slidell, Louisiana) ex parte., In re: Request for cancellation of LPSC No. 7044. THEREFORE IT IS ORDERED: LPSC No. 7044, hereby is, cancelled.

<u>ORDER NO. 60-2011 - 11/1/11</u> - Transportation Special Orders- In re: Transportation Special Orders, Fitzgerald Trucking, LLC (Ruston, Louisiana) ex parte, In re: Request for cancellation of LPSC No. 6959-A.THEREFORE IT IS ORDERED: LPSC No. 6959-A, hereby is, cancelled.

ORDER NO. T-31738 - 11/1/11 - Shell Trading (US) Company ("Shell") (Houston, Texas) vs. Plains Pipeline, LP ("Plains Pipeline") (Houston, Texas)- In re: Complaint by "Shell" against "Plains Pipeline" in reference to Supplement No. 3 to LPSC No. 11 in particular the pump overcharge of .20 cents per barrel effective December 01, 2010 to all barrels of Crude Petroleum moved to a destination location of Houma, Terrebonne Parish, Louisiana. , Complaint by "Shell" against "Plains Pipeline" in reference to Supplement No. 3 to LPSC No. 11 in particular the pump overcharge of .20 cents per barrel effective December 01, 2010 to all barrels of Crude Petroleum moved to a destination location of Houma, Terrebonne Parish, Louisiana. IT IS THEREFORE ORDERED: That Docket Number T-31738 be, and hereby is, DISMISSED with prejudice.

ORDER NO. T-31799 - 11/8/11 - Burton Trucking Service, Inc. (Baton Rouge, Louisiana) and F.A.S Environmental Services, LLC (Pierre Part, Louisiana), ex parte.- In re: Joint petition to sell and transfer all rights, title and interest in Common Carrier Certificate No. 7357 from Burton Trucking Service, Inc. to F.A.S Environmental Services, LLC., The unopposed application is ORDERED APPROVED; conditioned upon F.A.S. Environmental Services, LLC's full compliance with the law and rules and regulations of the Commission bearing thereon.

ORDER NO. T-31913 - 11/8/11 - Louisiana Public Service Commission vs. Al Cummings D/B/A Al Cummings Moving & Storage (Shreveport, Louisiana)- In re: Cancellation of Common Carrier Certificate Number 7426 for failure to maintain the required insurance coverage on file with the Commission pursuant to La. R.S. 45:164 E (1) and/or Commission's General Order dated January 12, 1976. , IT IS HEREBY ORDERED: That Common Carrier Certificate Number 7426, currently issued to Al Cummings d/b/a Al Cummings Moving & Storage, be, and hereby is, CANCELLED due to the failure of Al Cummings d/b/a Al Cummings Moving & Storage, to maintain proof of required insurance coverage on file with the Commission.

ORDER NO. T-31956 - 11/1/11 - Louisiana Public Service Commission vs. Kenneth W. Crawford D/B/A Kenny's Towing (Shreveport, Louisiana) - In re: Cancellation of Common Carrier Certificate Number 7227 for failure to maintain the required insurance coverage on file with the Commission pursuant to Commission's General Order dated January 12,

1976. , Cancellation of Common Carrier Certificate Number 7227 for failure to maintain the required insurance coverage on file with the Commission pursuant to Commission's General Order dated January 12, 1976. IT IS ORDERED that Kenneth W. Crawford d/b/a Kenny's Towing of Shreveport, Louisiana be, and hereby is, found guilty of failing to maintain the required insurance coverage on file with the Commission. IT IS FURTHER ORDERED that Contract Carrier Permit Number 7227, previously issued to Kenneth W. Crawford d/b/a Kenny's Towing of Shreveport, Louisiana, be, and hereby is, CANCELLED due to the failure of the Carrier, Kenneth W. Crawford d/b/a Kenny's Towing of Shreveport, Louisiana, to maintain the required insurance coverage on file with the Commission.

ORDER NO. T-32003 - 11/8/11 - Louisiana Public Service Commission vs. All About Towing, LLC (Lake Charles, Louisiana)- In re: Cancellation of Common Carrier Certificate Number 7432 for failure to file an Annual Report for 2010 and/or pay a late filing fee of FIVE HUNDRED DOLLARS (\$500.00) and a citation fee of TWENTY FIVE DOLLARS (\$25.00) as required by General Order 2 dated July 21, 1921 and General Order dated April 23, 2001. , IT IS ORDERED that Common Carrier Certificate 7432 previously issued to All About Towing, LLC, be, and hereby is, CANCELLED due to All About Towing, LLC's failure to file an annual report for the calendar year of 2010; and IT IS FURTHER ORDERED that All About Towing, LLC is required to pay the \$500 late filing fee and \$25 citation fee and file its 2010 Annual Report if All About Towing, LLC applies for reinstatement of Common Carrier Certificate 7432.

ORDER NO. T-32007 - 11/8/11 - Louisiana Public Service Commission vs. Staci Netterville D/B/A Staci's Towing (New Orleans, Louisiana)- In re: Cancellation of Common Carrier Certificate Number 7492 for failure to file an Annual Report for 2010 and/or pay a late filing fee of FIVE HUNDRED DOLLARS (\$500.00) and a citation fee of TWENTY FIVE DOLLARS (\$25.00) as required by General Order 2 dated July 21, 1921 and General Order dated April 23, 2001. IT IS ORDERED that Common Carrier Certificate 7492 previously issued to Staci Netterville d/b/a Staci's Towing, be, and hereby is, CANCELLED due to Staci Netterville d/b/a Staci's Towing's failure to file an annual report for the calendar year of 2010; and IT IS FURTHER ORDERED that Staci Netterville d/b/a Staci's Towing is required to pay the \$500 late filing fee and \$25 citation fee and file its 2010 Annual Report if Staci Netterville d/b/a Staci's Towing applies for reinstatement of Common Carrier Certificate 7492.

ORDER NO. T-32008 - 11/8/11 - Louisiana Public Service Commission vs. KOJO Energy, Inc. (Baton Rouge, Louisiana)- In re: Cancellation of Common Carrier Certificate Number 7514 for failure to file an Annual Report for 2010 and/or pay a late filing fee of FIVE HUNDRED DOLLARS (\$500.00) and a citation fee of TWENTY FIVE DOLLARS (\$25.00) as required by General Order 2 dated July 21, 1921 and General Order dated April 23, 2001., IT IS ORDERED that Common Carrier Certificate 7514 previously issued to KOJO Energy, Inc., be, and hereby is, CANCELLED due to KOJO Energy, Inc.'s failure to file an annual report for the calendar year of 2010; and IT IS FURTHER ORDERED that KOJO Energy, Inc. is required to pay the \$500 late filing fee and \$25 citation fee and file its 2010 Annual Report if KOJO Energy, Inc. applies for reinstatement of Common Carrier Certificate 7514.

ORDER NO. T-32009 - 11/8/11 - Louisiana Public Service Commission vs. Hardee Landry, Inc. (Cleburne, Texas)- In re: Cancellation of Common Carrier Certificate Numbers 7516 & 7556 for failure to file an Annual Report for 2010 and/or pay a late filing fee of FIVE HUNDRED DOLLARS (\$500.00) and a citation fee of TWENTY FIVE DOLLARS (\$25.00) as required by General Order 2 dated July 21, 1921 and General Order dated April 23, 2001., IT IS ORDERED that Common Carrier Certificate Numbers 7516 and 7556 previously issued to Hardee Landry, Inc., be, and hereby are, CANCELLED due to Hardee Landry, Inc.'s failure to file an annual report for the calendar year of 2010; and IT IS FURTHER ORDERED that Hardee Landry, Inc. is required to pay the \$500 late filing fee and \$25 citation fee and file its 2010 Annual Report if Hardee Landry, Inc. applies for reinstatement of Common Carrier Certificate Numbers 7516 and 7556.

ORDER NO. T-32014 - 11/8/11 - Louisiana Public Service Commission vs. Body Snatchers Towing, Inc. (Shreveport, Louisiana)- In re: Cancellation of Common Carrier Certificate Number 6883 for failure to file an Annual Report for 2010 and/or pay a late filing fee of FIVE HUNDRED DOLLARS (\$500.00) and a citation fee of TWENTY FIVE DOLLARS (\$25.00) as required by General Order 2 dated July 21, 1921 and General Order dated April 23, 2001., IT IS ORDERED that Common Carrier Certificate 6883 previously issued to Body Snatchers Towing, Inc., be, and hereby is, CANCELLED due to Body Snatchers Towing, Inc.'s failure to pay the \$500 late fee resulting from late filing of its 2010 Annual Report; and IT IS FURTHER ORDERED that Body Snatchers Towing, Inc. is required to pay the \$500 late filing fee and \$25 citation fee if Body Snatchers Towing, Inc. applies for reinstatement of Common Carrier Certificate 6883.

PART II – UTILITIES

A. RATE APPLICATIONS

<u>DOCKET NO. S-32144</u> -Springhill Community Water System, Inc., ex parte. In re: Request for an increase in water rates (non-profit system).

<u>DOCKET NO. U-32145</u> -Coast Waterworks, Inc., ex parte. In re: Application for a rate increase for water and sewer rates for The Meadows and Eden Isles and consideration of rate design and storm damage allocation previously docket as U-31772 and U-31774.

B. CITATIONS - N/A

C. REQUESTS FOR AUTHORITY

<u>DOCKET NO. S-32142</u> -NewPath Networks, LLC., ex parte. In re: Application for Authority as a Facilities-Based Competitive Access Provider.

<u>DOCKET NO. S-32143</u> -Affordable Wireless, Inc., ex parte. In re: Petition for Authority to Operate as a Commercial Mobile Radio Service Provider in the State of Louisiana.

D. LETTERS OF NON-OPPOSITION - N/A

E. ADJUDICATIONS

<u>DOCKET NO. U-32147</u> -AccessCom, Inc. v. BellSouth Telecommunications, LLC f/k/a BellSouth Telecommunications, Inc., ex parte. In re: Complaint and Petition for Relief and Emergency Motion for Injunctive Relief to Preserve the Status Quo.

F. RULEMAKINGS

<u>DOCKET NO. R-31417</u> - In re: Re-examination of the Commission's Net Energy Metering Rules found in General Order No. R-27558, dated November 30, 2005 (the "Net Metering Order") (**Republished for specific comments on issue discussed at the November 9th B&E. Specifically whether the commission should allow credit to be spread across meters, sometimes known as Meter Aggregation or Virtual Net Metering. Comments submitted within 25 days.)**

G. TARIFF FILINGS - N/A

H. SECTION 301 M. NOTICE FILINGS

<u>DOCKET NO. S-32146</u> -ASP GTEL Holdco, LLC and Global Tel*Link Corporation, Value-Added Communications, Inc., Conversant Technologies, Inc. and Public Communications Services, Inc., ex parte. In re: Section 301 M. Notice Filing. (Notice of intervention or protest shall be filed within 15 days from the date of this bulletin).

I. MISCELLANEOUS

<u>DOCKET NO. U-32148</u> -Entergy Louisiana, LLC and Entergy Gulf States Louisiana, L.L.C., ex parte. In re: Joint Application Regarding Transfer of Functional Control of Certain Transmission Assets to the Midwest Independent Transmission System Operator, Inc. Regional Transmission Organization, for an Accounting Order Deferring Related Implementation Costs and Request for Timely Treatment.

DOCKET NO. U-32149 -Cleco Power LLC, ex parte. In re: June 2011 Cost of Service and Formula Rate Plan filing.

<u>DOCKET NO. X-32150</u>- Louisiana Public Service Commission, ex parte. In re: First annual review of the federal environmental adjustment clause filings of Cleco Power, L.L.C. (FOR INFORMATIONAL PURPOSES ONLY. INTERVENTIONS AND COMMENTS WILL NOT BE ACCEPTED AT THIS TIME) This matter will be republished for intervention upon the issuance of an audit report pursuant to the Commission's General Order dated 7-21-2009 (R-29380 Subdocket A).

J. ORDERS

ORDER NO. S-31867 - 11/1/11 - TerraCom, Inc., ex parte- In re: Application for Designation as an Eligible Telecommunications Carrier ("ETC") for the Purpose of Receiving Federal Universal Service Funds (Low Income only)., Order No. S-31867 approves the Staff Recommendation that TerraCom, Inc. be designated as a non-rural Eligible Telecommunications Carrier in those areas served by BellSouth Telecommunications, Inc. d/b/a AT&T Louisiana for the purpose of receiving federal universal service support for wireless service.

ORDER NO. S-31967 - 11/8/11 - Louisiana Public Service Commission, ex parte. - In re: LPSC Audit of Purchase Gas Adjustment Filings of Entergy Gulf States Louisiana, L.L.C. from January 2003 to December 2008. , At the Commission's October 12, 2011 B&E, the Commission voted to accept the Staff's Audit Report award a nominal refund to EGSL's gas service customers.

ORDER NO. U-31792 - 11/4/11 - Cleco Power LLC, ex parte- In re: Application of Cleco Power LLC for Certificate of Public Convenience and Necessity for: (i) Authorization to Install Certain Biomass Fuel Conversion Equipment at its Madison Unit No. 3 (Madison 3) Generating Facility; (ii) Authorization to Test Burn Biomass Fuel in Madison 3; and (iii) Authorization to Install Biomass Fuel Conversion Equipment and Test Burn Biomass Fuel. (Notice of intervention or protest shall be filed within 15 days of this bulletin). This Order adopts the September 23, 2011 Proposed Uncontested Stipulated Settlement entered into between Staff and Cleco Power LLC and grants Cleco Power LLC a Certificate of Public Convenience and Necessity to install certain biomass fuel conversion equipment at its Madison Unit No. 3 Generating Facility. The Order further grants Cleco Power LLC the authority to conduct a test burn of biomass fuel in Madison Unit No. 3, and to include in its Louisiana retail jurisdictional rates all costs prudently and reasonably incurred to install biomass fuel conversion equipment and to test burn biomass fuel. This Order has no precedential effect in any other proceedings involving issues similar to those therein.

PART III - CASE SCHEDULE (unofficial & not necessarily complete)

The following cases are scheduled before this Commission as of the date of this notice at the time and on the date indicated below. (Official notice of time and place of hearing will be mailed individually to parties of record when hearing dates have been definitely fixed.)

PLEASE NOTE that the time period for intervening in these cases has expired.

IF YOU ARE DISABLED AND NEED SPECIAL ACCOMMODATION AT ANY OF THE MEETINGS OR HEARINGS ANNOUNCED IN THIS BULLETIN, PLEASE NOTIFY THE PUBLIC SERVICE COMMISSION AT LEAST FIVE (5) DAYS PRIOR TO MEETING OR HEARING DATE.

NOVEMBER 15, 2011 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE CHIEF ADMINISTRATIVE LAW JUDGE VALERIE SEAL MEINERS

DOCKET NO. T-31408 - Williams Well Service, Inc. (Delhi, Louisiana), ex parte., In re: Application for a Common Carrier Certificate of non-hazardous oilfield waste over irregular routes statewide.

NOVEMBER 21, 2011 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE CAROLYN L. DEVITIS

DOCKET NO. T-32023 - Bodin Oil Recovery, Inc. (Abbeville, Louisiana), ex parte., In re: Application for Contract Carrier Permit of non-hazardous oilfield waste, non-hazardous industrial solid waste and hazardous waste over irregular

NOVEMBER 29, 2011 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, GALVEZ BUILDING, NATCHEZ ROOM, ROOM C-109, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE CHIEF ADMINISTRATIVE LAW JUDGE VALERIE SEAL MEINERS

DOCKET NO. T-32049 - J & A Transport, LLC (Ventress, Louisiana), ex parte., In re: Application for Common Carrier Certificate of non-hazardous oilfield waste; non-hazardous industrial solid waste and hazardous waste over irregular routes, statewide.

NOVEMBER 29, 2011 - 10:00 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE CAROLYN L. DEVITIS

DOCKET NO. U-32095 - Southwestern Electric Power Company (SWEPCO), ex parte., In re: Application for Certification of Contracts for the Purchase of Long Term Renewable Resources. (Notice of intervention or protest shall be filed within 15 days from the date of this bulletin.)

NOVEMBER 30, 2011 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. T-31757 - First Response, Inc. (Goodlettsville, Tennessee), ex parte., In re: Application for Common Carrier Certificate of non-hazardous oilfield waste, non-hazardous industrial solid waste and hazardous waste over irregular routes, statewide.

NOVEMBER 30, 2011 - 1:30 PM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. U-31364 - Bellsouth Telecommunications, Inc. D/B/A AT&T Southeast D/B/A AT&T Louisiana versus Image Access, Inc. D/B/A New Phone; Budget Prepay, Inc. D/B/A Budget Phone D/B/A Budget Phone, Inc.; BLC Management, LLC D/B/A Angles Communications Solutions D/B/A Mexicall Communications; dPi Teleconnect, LLC; and Tennessee Telephone Service, Inc. D/B/A Freedom Communications USA, LLC., In re: Consolidated Proceeding to Address Certain Issues Common to Dockets U-31256, U-31257, U-31258, U-31259, and U-31260.

DECEMBER 07, 2011 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE AN ADMINISTRATIVE LAW JUDGE

DOCKET NO. T-32073 - Louisiana Public Service Commission vs. TMA, LLC D/B/A Nicolls' Northshore (Mandeville, Louisiana), In re: Cancellation of Common Carrier Certificate Number 7220 for failure to obtain annual vehicle identification stamps and a registration & insurance certificate for 2011 with the Commission as required by LRS 45:169 and/or 180.1; and Cancellation of RI Certificate 1472 for failure to comply with General Order dated April 21, 1999; and to pay a citation fee of TWENTY FIVE DOLLARS (\$25.00).

DOCKET NO. T-32115 - Louisiana Public Service Commission vs. Robbin Adams D/B/A Groundworks Transportation (Alexandria, Louisiana), In re: Cancellation of Common Carrier Certificate Number 7576 for failure to maintain the required insurance coverage on file with the Commission pursuant to Commission's General Order dated January 12, 1976.

DOCKET NO. T-32116 - Louisiana Public Service Commission vs. Joan L. Benoit D/B/A Benoit's Wrecker Service (Scott, Louisiana), In re: Cancellation of Common Carrier Certificate Number 6520-A for failure to maintain the required insurance coverage on file with the Commission pursuant to Commission's General Order dated January 12, 1976.

DOCKET NO. T-32117 - Louisiana Public Service Commission vs. Ambassadors for Christ Trucking, LLC (Crowley, Louisiana), In re: Cancellation of Common Carrier Certificate Number 7377 for failure to maintain the required insurance coverage on file with the Commission pursuant to Commission's General Order dated January 12, 1976.

DOCKET NO. T-32118 - Louisiana Public Service Commission vs. Geaux Jet, LLC (Metairie, Louisiana), In re: Cancellation of Common Carrier Certificate Number 7632 for failure to maintain the required insurance coverage on file with the Commission pursuant to Commission's General Order dated January 12, 1976.

DOCKET NO. T-32119 - Louisiana Public Service Commission vs. Jerome Abshire D/B/A Jerome Abshire's Body & Wrecker Service (Abbeville, Louisiana), In re: Cancellation of Common Carrier Certificate Number 6448 for failure to maintain the required insurance coverage on file with the Commission pursuant to Commission's General Order dated January 12, 1976.

DOCKET NO. T-32120 - Louisiana Public Service Commission vs. Ruby Suviaz D/B/A Suviaz Oilfield Services (Bald Knob, Arkansas), In re: Cancellation of Contract Carrier Permit Number 1680 for failure to maintain the required insurance coverage on file with the Commission pursuant to Commission's General Order dated January 12, 1976.

DOCKET NO. T-32121 - Louisiana Public Service Commission vs. SYS Express, LLC (Baton Rouge, Louisiana), In re: Cancellation of RI Number 1481 for failure to maintain the required insurance coverage on file with the Commission pursuant to Commission's General Order dated January 12, 1976.

DOCKET NO. T-32122 - Louisiana Public Service Commission vs. Scie's Limousine Service, LLC (Avondale, Louisiana), In re: Cancellation of Common Carrier Certificate Number 7381 for failure to maintain the required insurance coverage on file with the Commission pursuant to Commission's General Order dated January 12, 1976.

DECEMBER 08, 2011 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE AN ADMINISTRATIVE LAW JUDGE

DOCKET NO. T-31896 - Louisiana Public Service Commission vs. Osage Environmental Inc. (Orange Grove, Texas), In re: Alleged violation of Louisiana Revised Statutes Title 45:161 through 180.1 as amended, by operating Intrastate without LPSC authority on four counts; allegedly occurring on or about December 8, 2009 through December 10, 2009.

DOCKET NO. T-32082 - Louisiana Public Service Commission vs. Travis Coons Trucking (New Iberia, Louisiana), In re: Alleged violation of Louisiana Revised Statutes Title 45:161 through 180.1 as amended, by operating Intrastate without LPSC authority on one count; allegedly occurring on or about October 8, 2010.

DOCKET NO. T-32093 - Louisiana Public Service Commission vs. Reclamation Resources, Inc. (Oil City, Louisiana), In re: Alleged violation of Louisiana Revised Statutes Title 45:161 through 180.1 as amended, by knowingly assisting Osage Environmental, Inc., in violating La. R.S. 45:164 & 166 (B), as prohibited by La. R.S. 45:171 (A).

DOCKET NO. T-32100 - Louisiana Public Service Commission vs. John Romero D/B/A Romero's Towing & Recovery (Morse, Louisiana), In re: Alleged violation of Louisiana Revised Statutes Title 45:161 through 180.1 as amended, by operating Intrastate without LPSC authority; allegedly occurring on or about October 01, 2011.

DOCKET NO. T-32101 - Louisiana Public Service Commission vs. Gator Moving & Storage (New Iberia, Louisiana), In re: Alleged violation of Louisiana Revised Statutes Title 45, 161 through 180.1, as amended, by operating intrastate without LPSC authority by engaging in activities related to moving household goods prior to complying with the requirements of La. R.S. 45:164E (1) and for failure to comply with the requirements of General Order dated April 3, 2008.

DOCKET NO. T-32114 - Louisiana Public Service Commission vs. Ball Entertainment LLC (Harvey, Louisiana), In re: Alleged violation of Louisiana Revised Statutes Title 45:161 through 180.1 as amended, by operating Intrastate without LPSC authority on one count; allegedly occurring on or about October 8, 2011.

DECEMBER 13, 2011 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE CHIEF ADMINISTRATIVE LAW JUDGE VALERIE SEAL MEINERS

DOCKET NO. T-32037 - Power Up Rentals, LLC (Abbeville, Louisiana), ex parte., In re: Application for Common Carrier Certificate of non-hazardous oilfield waste over irregular routes, statewide.

DECEMBER 19, 2011 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE CAROLYN L. DEVITIS

DOCKET NO. T-32048 - S & A Trucking, LLC (Lottie, Louisiana), ex parte., In re: Application for Common Carrier Certificate of non-hazardous oilfield waste over irregular routes, statewide.

JANUARY 05, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE AN ADMINISTRATIVE LAW JUDGE

DOCKET NO. T-32125 - Louisiana Public Service Commission vs. W. S. "Red" Hancock, Inc. (Bentonia, Mississippi), In re: Alleged violation of Louisiana Revised Statutes Title 45:161 through 180.1 as amended, by operating beyond the

scope of authority granted in LPSC number 7604 on twenty-four counts; allegedly occurring on or about September 28, 2011 through September 30, 2011.

JANUARY 12, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE CHIEF ADMINISTRATIVE LAW JUDGE VALERIE SEAL MEINERS

DOCKET NO. T-32094 - Macro, Incorporated (Broussard, Louisiana), ex parte., In re: Application to amend Common Carrier Certificate 7279 to allow transportation of non-hazardous oilfield waste and non-hazardous industrial solid waste, statewide unlimited in roll-on/roll-off boxes and end dumps in addition to the authority previously granted in LPSC 7279.

JANUARY 17, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. T-32050 - Southern Solid Waste, LLC (Iowa, Louisiana), ex parte., In re: Application for Common Carrier Certificate of non-hazardous oilfield waste; non-hazardous industrial solid waste and hazardous waste over irregular routes, statewide.

JANUARY 24, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. U-32031 - Entergy Gulf States Louisiana, L.L.C., ex parte., In re: Application of Entergy Gulf States Louisiana, L.L.C. for authorization to participate in an MSS-4 contract with Entergy Texas, Inc. for the purchase of capacity and energy from the Carville Energy Center associated with the contract between Entergy Texas, Inc. and Calpine Energy Services, L.P.

JANUARY 25, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. U-32031 - Entergy Gulf States Louisiana, L.L.C., ex parte., In re: Application of Entergy Gulf States Louisiana, L.L.C. for authorization to participate in an MSS-4 contract with Entergy Texas, Inc. for the purchase of capacity and energy from the Carville Energy Center associated with the contract between Entergy Texas, Inc. and Calpine Energy Services, L.P.

JANUARY 26, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. U-32031 - Entergy Gulf States Louisiana, L.L.C., ex parte., In re: Application of Entergy Gulf States Louisiana, L.L.C. for authorization to participate in an MSS-4 contract with Entergy Texas, Inc. for the purchase of capacity and energy from the Carville Energy Center associated with the contract between Entergy Texas, Inc. and Calpine Energy Services, L.P.

JANUARY 31, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE CAROLYN L. DEVITIS

DOCKET NO. T-32072 - Sprint Waste Services-Louisiana, LLC (St. Gabriel, Louisiana), ex parte., In re: Application for Common Carrier Certificate of non-hazardous oilfield waste; non-hazardous industrial solid waste and hazardous waste over irregular routes, statewide. (Notice of intervention or protest shall be filed within 15 days of the date of this bulletin)

FEBRUARY 01, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE CAROLYN L. DEVITIS

DOCKET NO. T-32072 - Sprint Waste Services-Louisiana, LLC (St. Gabriel, Louisiana), ex parte., In re: Application for Common Carrier Certificate of non-hazardous oilfield waste; non-hazardous industrial solid waste and hazardous waste over irregular routes, statewide. (Notice of intervention or protest shall be filed within 15 days of the date of this

FEBRUARY 06, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE CHIEF ADMINISTRATIVE LAW JUDGE VALERIE SEAL MEINERS

DOCKET NO. U-31974 - Abby Plantation Estates Sanitary Sewerage Corporation, ex parte., In re: Request for increase in sewerage rates.

FEBRUARY 08, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE CHIEF ADMINISTRATIVE LAW JUDGE VALERIE SEAL MEINERS

DOCKET NO. U-31947 - Concordia Electric Cooperative, Inc., ex parte., In re: Application for Adjustment in Retail Rates.

FEBRUARY 09, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE CHIEF ADMINISTRATIVE LAW JUDGE VALERIE SEAL MEINERS

DOCKET NO. U-31947 - Concordia Electric Cooperative, Inc., ex parte., In re: Application for Adjustment in Retail Rates.

FEBRUARY 13, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, GALVEZ BUILDING, NATCHEZ ROOM, ROOM C-109, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE CHIEF ADMINISTRATIVE LAW JUDGE VALERIE SEAL MEINERS

DOCKET NO. U-32054 - Entergy Louisiana LLC versus Claiborne Electric Cooperative, Inc., ex parte., In re: Petition for De Novo Proceeding pursuant to Rule 67 of the Louisiana Public Service Commission's Rules of Practice and Procedures in response to the LPSC Staff Opinion of July 20, 2011 regarding the underground extension of electric service by Claiborne Electric Cooperative along Gap Farms Road in Arcadia, Louisiana.

FEBRUARY 13, 2012 - 1:30 PM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. U-23327 Subdocket F - Southwestern Electric Power Company, ex parte., In re: Investigation of Southwestern Electric Power Company; Revenue Requirement Conducted Pursuant to Merger Order U-23327.

FEBRUARY 14, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. U-23327 Subdocket F - Southwestern Electric Power Company, ex parte., In re: Investigation of Southwestern Electric Power Company; Revenue Requirement Conducted Pursuant to Merger Order U-23327.

FEBRUARY 14, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, GALVEZ BUILDING, NATCHEZ ROOM, ROOM C-109, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE CHIEF ADMINISTRATIVE LAW JUDGE VALERIE SEAL MEINERS

DOCKET NO. U-32054 - Entergy Louisiana LLC versus Claiborne Electric Cooperative, Inc., ex parte., In re: Petition for De Novo Proceeding pursuant to Rule 67 of the Louisiana Public Service Commission's Rules of Practice and Procedures in response to the LPSC Staff Opinion of July 20, 2011 regarding the underground extension of electric service by Claiborne Electric Cooperative along Gap Farms Road in Arcadia, Louisiana.

FEBRUARY 15, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. U-23327 Subdocket F - Southwestern Electric Power Company, ex parte., In re: Investigation of

Southwestern Electric Power Company; Revenue Requirement Conducted Pursuant to Merger Order U-23327.

FEBRUARY 16, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. U-23327 Subdocket F - Southwestern Electric Power Company, ex parte., In re: Investigation of Southwestern Electric Power Company; Revenue Requirement Conducted Pursuant to Merger Order U-23327.

DOCKET NO. U-30825 - Roger Jones, et al vs. Old River Water Company (Innis, LA), In re: Petition by customers of Old River Water Co. requesting that they be released from any obligation to continue subscribing to Old River Water Co.

FEBRUARY 27, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. U-31971 - Entergy Louisiana LLC and Entergy Gulf States Louisiana, LLC, ex parte, In re: Joint Application of Entergy Louisiana, LLC for Approval to Construct Unit 6 at Ninemile Point Station and of Entergy Gulf States Louisiana, LLC for Approval to Participate in a Related Contract for the Purchase of Capacity and Electric Energy, for Cost Recovery and Request for Timely Relief.

FEBRUARY 28, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE AN ADMINISTRATIVE LAW JUDGE

DOCKET NO. U-31971 - Entergy Louisiana LLC and Entergy Gulf States Louisiana, LLC, ex parte, In re: Joint Application of Entergy Louisiana, LLC for Approval to Construct Unit 6 at Ninemile Point Station and of Entergy Gulf States Louisiana, LLC for Approval to Participate in a Related Contract for the Purchase of Capacity and Electric Energy, for Cost Recovery and Request for Timely Relief.

FEBRUARY 28, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE CHIEF ADMINISTRATIVE LAW JUDGE VALERIE SEAL MEINERS

DOCKET NO. T-32084 - G. L. Simmons, Inc. (Deville, Louisiana), ex parte., In re: Application for Common Carrier Certificate of non-hazardous oilfield waste; non-hazardous industrial solid waste and hazardous waste over irregular routes, statewide.

FEBRUARY 29, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. U-31971 - Entergy Louisiana LLC and Entergy Gulf States Louisiana, LLC, ex parte, In re: Joint Application of Entergy Louisiana, LLC for Approval to Construct Unit 6 at Ninemile Point Station and of Entergy Gulf States Louisiana, LLC for Approval to Participate in a Related Contract for the Purchase of Capacity and Electric Energy, for Cost Recovery and Request for Timely Relief.

MARCH 01, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. U-31971 - Entergy Louisiana LLC and Entergy Gulf States Louisiana, LLC, ex parte, In re: Joint Application of Entergy Louisiana, LLC for Approval to Construct Unit 6 at Ninemile Point Station and of Entergy Gulf States Louisiana, LLC for Approval to Participate in a Related Contract for the Purchase of Capacity and Electric Energy, for Cost Recovery and Request for Timely Relief.

MARCH 01, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE CHIEF ADMINISTRATIVE LAW JUDGE VALERIE SEAL MEINERS

DOCKET NO. U-32053 - Ascension Water Company, ex parte., In re: Request for an increase in water rates.

MARCH 02, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. U-31971 - Entergy Louisiana LLC and Entergy Gulf States Louisiana, LLC, ex parte, In re: Joint Application of Entergy Louisiana, LLC for Approval to Construct Unit 6 at Ninemile Point Station and of Entergy Gulf States Louisiana, LLC for Approval to Participate in a Related Contract for the Purchase of Capacity and Electric Energy, for Cost Recovery and Request for Timely Relief.

MARCH 05, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. U-31971 - Entergy Louisiana LLC and Entergy Gulf States Louisiana, LLC, ex parte, In re: Joint Application of Entergy Louisiana, LLC for Approval to Construct Unit 6 at Ninemile Point Station and of Entergy Gulf States Louisiana, LLC for Approval to Participate in a Related Contract for the Purchase of Capacity and Electric Energy, for Cost Recovery and Request for Timely Relief.

MARCH 06, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. U-31971 - Entergy Louisiana LLC and Entergy Gulf States Louisiana, LLC, ex parte, In re: Joint Application of Entergy Louisiana, LLC for Approval to Construct Unit 6 at Ninemile Point Station and of Entergy Gulf States Louisiana, LLC for Approval to Participate in a Related Contract for the Purchase of Capacity and Electric Energy, for Cost Recovery and Request for Timely Relief.

MARCH 07, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. U-31971 - Entergy Louisiana LLC and Entergy Gulf States Louisiana, LLC, ex parte, In re: Joint Application of Entergy Louisiana, LLC for Approval to Construct Unit 6 at Ninemile Point Station and of Entergy Gulf States Louisiana, LLC for Approval to Participate in a Related Contract for the Purchase of Capacity and Electric Energy, for Cost Recovery and Request for Timely Relief.

MARCH 08, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. U-30202 - Nezpique Gas Systems, Inc., ex parte, In re: Application for an Increase in the Rates for Gas Service, Acadia Parish, Louisiana.

MARCH 09, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. U-30202 - Nezpique Gas Systems, Inc., ex parte, In re: Application for an Increase in the Rates for Gas Service, Acadia Parish, Louisiana.

MARCH 12, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE CHIEF ADMINISTRATIVE LAW JUDGE VALERIE SEAL MEINERS

DOCKET NO. U-31936 - Pointe Coupee Electric Membership Corporation, ex parte., In re: Application for Approval of an Adjustment in the Retail Rates of Pointe Coupee Electric Membership Corporation.

MARCH 13, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE CHIEF ADMINISTRATIVE LAW JUDGE VALERIE SEAL MEINERS

DOCKET NO. U-31936 - Pointe Coupee Electric Membership Corporation, ex parte., In re: Application for Approval

of an Adjustment in the Retail Rates of Pointe Coupee Electric Membership Corporation.

MARCH 21, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. T-32018 - Pinnergy, Ltd. (Benton, Louisiana), ex parte., In re: Application to amend Common Carrier Certificate 7471 to remove the restrictions limiting the number of vacuum trucks and providing territorial limitations and secure authority to allow transportation of non-hazardous oilfield waste over irregular routes, statewide.

MARCH 22, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. T-32018 - Pinnergy, Ltd. (Benton, Louisiana), ex parte., In re: Application to amend Common Carrier Certificate 7471 to remove the restrictions limiting the number of vacuum trucks and providing territorial limitations and secure authority to allow transportation of non-hazardous oilfield waste over irregular routes, statewide.

MARCH 27, 2012 - 9:30 AM - LOUISIANA PUBLIC SERVICE COMMISSION, 11TH FLOOR HEARING ROOM, 602 NORTH FIFTH STREET, GALVEZ BUILDING, (CORNER OF NORTH AND N. FIFTH STREETS), BATON ROUGE, LOUISIANA, BEFORE ADMINISTRATIVE LAW JUDGE MICHELLE FINNEGAN

DOCKET NO. U-31965 - Wastewater Treatment Systems & Operations, ex parte., In re: Request for an Increase in Water and Wastewater Rates.